High Court is based on the submission made on behalf of the Department.

Increase in Telephone Coverage in Karnataka

1887. SHRI B.K. HARIPRASAD: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government have received representation from Tele-Commuters' Association of India, Bangalore, regarding the need to increase telephone coverage in Karnataka as is the case with Tamil Nadu;

(b) if so what are details thereof;

(c) whether Government have taken any action in the matter; and

(d) if so, what are the details thereof?

THE DEPUTY MINISTER IN THE MINISTERY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Yes, Sir.

(b) to (d) as per statement.

Statement

Details	Action Taken
1. Local area of Bangalore Telephones should cover all the area falling under Bangalore Metropolitan Authority	1. The local of Bangalore Telephones will cover only the Corporation/Cantonment area as per the existing rules.
2. All the 175 Talukas in Karnataka should be covered by STD Network	2. 67 Talukas headquarters have been connected to STD network so far and the remaining will be covered progressively by the end of VII Plan.
3. Refund of rental for non-functioning of Telephones for more than 15 days in general and specially during strike period of 30/11/90 to 22/11/1990.	3. Rebate in rental in cases where the telephone is not found worked continueously for 7 days and more is granted. The same applies to any period.
4. Request to be made to allocate land for DOT for the purpose of civic amenities.	4. Every effort is being made to get civic amenity sites for telephone exchanges. Bangalore Telecom District is continuously in touch with BDA in this matter.
5. Easy procedure of shifting and transfer of registration of telephones within Bangalore Telephone System.	5. Clear rules are laid down governing shift of telephones from one each to another within the local area of telephone system. This procedure for shifting and transfer of registeration of telephones takes into account the varying period for which subscribers are to wait for a New Telephone connection. These rules apply all over the country.
6. Access to all special, demand trunk, and inland trunk services.	6. Access to the special, demand trunk and inland trunk, services is restricted to the local area of a telephone system. Each telephone system is providing access to such services within the local area.
7. Installation of electronic exchange at Kengiri	7. The electronic exhange at Kengiri is likely to be provided during 1993-94.
8. Impartial distribution of telephone directory.	8. Telephone Directory published by Bangalore Telecom District covers all exchanges in Bangalore Revenue Distt. These directories are distributed to all the subscribers progressively in an expenditious manner.
9. Opening of customer service centres and periodical meetings with subscribers.	9. There are 12 customer service centres operating within Bangalore Telephones. Meetings with Public (Open house Sessions) are regularly held every six months.
10. The calls between Kengiri and Yelahanka should be treated as local calls.	10. Yelahanka and Kengiri are non adjecent local area systems. They have to intercommunicate only through STD/Manual Trunk service.